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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | |  |  |  | | | | | |  | | --- | | Not Recommended (%) | | 12 | | |  | | --- | | Neither/Don't Know (%) | | 0 | | |  | | --- | | Recommended (%) | | 88 | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilydate.png | April 2019 | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilysites.png | All | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilydeps.png | All | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilyrespondants.png | 25 Responses | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/fftappointments.png | 3371 Appointments | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/fftresponsepc.png | 1% Response Rate | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/verbose.png | 9 Verbose Responses | | | | |

1. A better bedside manner.
2. Sorry should have been 1 not 5
3. Nothing the nurse was very good and helpful
4. There is nothing you could do to improve my experience!  
    I was seen just 4 minutes after my appointment time, was given an unbelievably painless blood test AND was able to ask for advice on another matter. It was a perfect experience!
5. 1
6. No changes needed.
7. Nothing really pleased with KMP, never had any problems. Other surgeries should follow their system
8. Doctors speaking abruptly over the phone other than that km p are first class in their service
9. Maybe some magazines to read while waiting in the upstairs waiting room