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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | |  |  |  | | | | | |  | | --- | | Not Recommended (%) | | 0 | | |  | | --- | | Neither/Don't Know (%) | | 0 | | |  | | --- | | Recommended (%) | | 100 | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilydate.png | September 2019 | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilysites.png | All | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilydeps.png | All | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/friendfamilyrespondants.png | 20 Responses | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/fftappointments.png | 3436 Appointments | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/fftresponsepc.png | 1% Response Rate | | | | | |  |  | | --- | --- | | http://172.21.227.31/mjogdisplay/icons/verbose.png | 8 Verbose Responses | | | | |  |  |

1. There is no change as far as as I am concerned.
2. STOP
3. Improvement ot needed, thanks.
4. Nothing
5. You could serve tea and coffee in the waiting room apart from that I wouldn't change a thing I think your service is brilliant
6. Get an appointment quicker!
7. I think you are all doing a fantastic job! I am really satisfied with our dr's surgery and the amazing person centred staff, including the receptionists. I never usually have any problem getting an appointment at a time that suits me and the physio that I have seen recently has given me realistic exercises to work through which have had such a positive impact on my body. The NHS is great!
8. Nothing